



**CALLING ALL LIFE PLANNERS &  
AGENCY ASSISTANTS NATIONWIDE!**

# **OPERATIONS DIGITAL SERVICE EXCELLENCE NATIONWIDE ROLLDOWN SESSION**

Join us in this session to build your self-serve capabilities! Learn how to search for servicing information and submit your service requests digitally on ALPP now!



**Date:** 14 Nov 2022  
**Time:** 2pm-3pm



**Live Event**



**Click Here to Join**

*Please use your AIA premier e-mail/work e-mail  
to join the session.*

## **3 Key Topics to be Covered:**

### **Servicing Information Enquiry**

- Policy Status
- Payment Status
- Auto Debit  
Rejection

### **Digital Service Requests Submission**

### **Checking of Service Request Status**



**HEALTHIER. LONGER.  
BETTER LIVES**